COVID-19 City Hall Announcements 6/8/2020

Dear Partners:

**A reminder that COVID-19 testing is open to all!** Please find a testing site near you at [www.nyc.gov/covidtest](http://www.nyc.gov/covidtest). If you test positive, you will be contacted by a Contact Tracer who will help you develop a care plan. Please answer the call! Learn more at <http://testandtrace.nyc>.

**Take a moment to share information about test and trace today!**

Here’s what you’ll find:

* Restart Begins Today
* Safer Transit
* Busways
* Bus Lanes
* Staten Island Ferry
* Safer Transit Personnel
* Alt Side Parking
* Additional Resources

**RESTART BEGINS TODAY**

* NYC moves into Phase 1 of restart
* Est. range of workers returning: 200,000 - 400,000
* Sectors:
  + Construction
  + Manufacturing
  + Wholesale Suppliers
  + Non-Essential Retail (Curbside and In-Store Pickup)
* Dedicated Business Restart Hotline: 888-SBS-4NYC (888-727-4692)
* Worker Protection Hotline: Call 311
* Plain language industry employer and worker guides: nyc.gov/coronavirus

**SAFER TRANSIT**

* City will implement 20 total new miles of busways and bus lanes that will serve nearly 750,000 daily rides
* Faster travel, more frequent buses to increase social distance
* 5 new busways, similar to 14th Street
* 4 new bus lanes with signage and street markings
* 14th Street Busway will be made permanent

**BUSWAYS**

* New busways: 3.5 Miles, Total Daily Rides: 596,000
* June: Main Street, Queens
* July: Jamaica Avenue, Queens and 5th Avenue, Manhattan
* August: Jay Street, Brooklyn
* October: 181st Street, Manhattan

**BUS LANES**

* New bus lanes: 16.5 miles, Total Daily Rides: 148,000
* June: East 14th Street, Manhattan and 149th Street, Bronx
* July: Hylan Boulevard, Staten Island
* August: Merrick Boulevard, Queens

**STATEN ISLAND FERRY**

* Increased service for Phase 1
* 20-minute service
  + Weekdays: 6:00A – 9:00A & 3:30P – 6:30P
* 30-minute service
  + Weekdays: 5:30A – 6:00A & 6:30P – 7:30P
  + Weekends: 7:00A – 7:00P
* Social distancing markers, demarcated seats Hand sanitizer and face coverings widely available

**SAFER TRANSIT: PERSONNEL**

* Approximately 800 NYPD school safety agents deployed throughout the MTA system at high priority stations
* Will provide face coverings, promote social distancing

**ALTERNATE SIDE PARKING**

Alternate side parking suspended through Sunday, June 21

**ADDITIONAL RESOURCES**

* **Reopening NYC Businesses**
  + NYC.gov/nycbusiness provides information and guidelines for businesses reopening in NYC.Translations of the phase one safety plan and guidelines for construction, manufacturing, retail and wholesale trade, and more are available.
* **New DCWP COVID-19 Hub**
  + NYC.gov/DCWPAlerts provides information and translated resources on scams, funeral planning tips, debt collection cease communications, student loans, free tax prep, license expiration and renewal dates, price gouging, and more.
* **For New Yorkers with symptoms or questions about COVID-19, connect to a medical provider**
  + free of charge 9am to 9pm
  + 1-844-NYC-4NYC
* **Fact Sheet: Pediatric Multisystem Inflammatory Syndrome**  <https://www1.nyc.gov/assets/doh/downloads/pdf/imm/covid-19-pmis.pdf>
* **TLC Launches Resource Center** 
  + Legal, Financial and other Services to Hard Hit Drivers https://portal.driverresourcecenter.tlc.nyc.gov
* **NYC LGBTQ COVID guide.**
  + This mobile-accessible website contains nearly 100 listings of LGBTQ+ affirming services still available citywide, including food programs, legal services, health resources & more.
  + Check it out:nyc.gov/lgbtqcovid
* **Renters have rights in New York City and we will help you fight for those rights.**
  + Call 311 if you're having issues. We will provide free legal help regardless of income or immigration status.
  + Spread the word in multiple languages: <https://twitter.com/NYCImmigrants/status/1258467271548252161>
* **STOP THE SPREAD OF COVID-19! LEARN HOW TO TAKE CARE OF YOURSELF AND OTHERS AT HOME**
  + English: <https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer>
  + [Español](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-sp.pdf" \t "_blank) | [Русский](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ru.pdf" \t "_blank) | [繁體中文](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ch.pdf" \t "_blank) | [简体中文](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-sc.pdf" \t "_blank) | [Kreyòl ayisyen](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-cr.pdf" \t "_blank) | [한국어](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ko.pdf) | [বাংলা](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-be.pdf) | [Italiano](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-it.pdf)| [Polski](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-po.pdf) | [العربية](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ar.pdf) | [Français](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-fr.pdf) | [ײִדיש"](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-yi.pdf) | [اردو](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ur.pdf) | [فارسى](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-fa.pdf) | [ελληνικά](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-gr.pdf) | [ગુજરાતી](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-gu.pdf) | [עברית](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-he.pdf) | [हिन्दी](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-hi.pdf) |  
    [日本語](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-jp.pdf) | [Português](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pt.pdf) | [ਪੰਜਾਬੀ(India)](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pbi.pdf) | [ਪੰਜਾਬੀ(Pakistan)](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pbp.pdf) | [Tagalog](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-tg.pdf) | [ไทย](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-th.pdf) | [བོད་པ་](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-tb.pdf)
* **NYC Health + Hospitals (H+H) is making hotel rooms available for New Yorkers who may need to self-isolate because they have COVID-19 or COVID-19 like symptoms, but their homes do not allow for them to stay six feet away from others, or they live with someone who is vulnerable.**
  + Download and share the flyer: [English](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-English.pdf) | [Español](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Spanish.pdf) | [Shqip](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Albanian.pdf) | [االعربية](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Arabic.pdf) | [বাংলা](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Bengali.pdf) | [Français](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-French.pdf) | [Kreyòl Ayisyen](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-HaitianCreole.pdf" \t "_blank)| [हिंदी](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Hindi.pdf" \t "_blank) | [한국어](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Korean.pdf" \t "_blank) | [Polski](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Polish.pdf" \t "_blank) | [Русский](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Russian.pdf" \t "_blank) | [简体中文](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-SimplifiedChinese.pdf" \t "_blank) | [繁體中文](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-TraditionalChinese.pdf" \t "_blank) | [اُردُو](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Urdu.pdf" \t "_blank)
* **Get Tested in Your Community**
  + Find Community testing sites operated by NYC Health + Hospitals near you: <https://www1.nyc.gov/site/coronavirus/resources/covid-testing.page>
* **New York City Department of Probation:**One week of free groceries are available to all New Yorkers in five boroughs at the Neighborhood Opportunity Network (NeON) Nutrition Kitchens, in **partnership with the Food Bank of NYC and the NYC Young Men’s Initiative (YMI)**
  + **https://www1.nyc.gov/site/neon/programs/nutrition-kitchen.page**
* **COVID-19 Jobs:** <https://fphnyc.org/about/careers/>
* **Translated COVID-19 Graphics available on our immigrant resource guide page at nyc.gov/immigrants/coronavirus**
* **Pet owner impact by COVID-19** 
  + Call the Pet Hotline at 1-877-204-8821
  + 8 a.m. to 8 p.m, 7 days a week
* **Student Loan Debt Tips During COVID-19**
  + https://www1.nyc.gov/site/dca/consumers/Student-Loan-Debt-Tips-During-COVID19.page
* **FAQ for Pandemic Unemployment Benefits**
  + https://access.nyc.gov/faq-for-pandemic-unemployment-benefits/
* **Centralized COVID19 page for resources:**
  + Nyc.gov/coronavirus
* **Real-time COVID updates**
  + Text ‘COVID’ to 692692 (NYC-NYC) for real-time updates from NotifyNYC
  + Text ‘COVIDESP’ for updates in Spanish.
  + **Spread the word:**<https://twitter.com/NYCMayorsOffice/status/1246476120687398912>
  + English @notifynyc: https://twitter.com/NotifyNYC
  + Chinese @nnycchinese: https://twitter.com/NNYCChinese
  + Spanish @nnycspanish: <https://twitter.com/NNYCSpanish>
* **Confidentially self-report COVID19 status and symptoms**
  + Go to nyc.gov/cv19engagementportal
* **11,000 hotel rooms to help New Yorkers Quarantine**
  + If you’re a healthcare worker and need a hotel nycgov/covid19hotel
* **Free meals are available to every New Yorker at over 400 locations**
  + text ‘NYC FOOD’ or ‘NYC COMIDA’ to 877-877 for more.
  + Learn more: <http://schools.nyc.gov/freemeals>
  + Share: <https://twitter.com/NYCMayor/status/1247499166227533825>
  + View the full Twitter thread for translations in multiple languages: https://twitter.com/NYCImmigrants/status/1246096131680956417?s=20
* **For DACA Recipients**: For help renewing your application call ActionNYC at 1-800-354-0365 (we may even be able to help you out with the renewal fee.
* Share this resource: <https://twitter.com/NYCImmigrants/status/1247633689657454593>
* **Attention immigrant New Yorkers: Seek care without fear.**
  + Use of our health services related to #COVID19 will not be considered under the Public Charge rule and will not impact your ability to apply for a green card or citizenship.
  + More info: http://bit.ly/2ic6qcV
  + **Spread the Word:**<https://twitter.com/NYCHealthSystem/status/1251595115677790209?s=20>
* **Mayor’s Office of Immigrant Affairs Hotline**
  + If you have questions about immigration or how to access City services during the #COVID19 crisis
  + Call our hotline at 212-788-7654 from 9am to 5pm, Monday to Friday,
  + Email to [AskMOIA@cityhall.nyc.gov](mailto:AskMOIA@cityhall.nyc.gov)
  + **Spread the word:**<https://twitter.com/NYCImmigrants/status/1251196907914960904?s=20>
* **Skip the Trip to Access HRA:**
  + To help stop the spread of COVID-19, many HRA locations are consolidating until further notice. We are asking New Yorkers to do everything they can through #AccessHRA or by calling 311.
  + **Spread the Word**: <https://twitter.com/NYCDHS/status/1244720107365990401>
* **Volunteer, donate or partner with NYC:**nyc.gov/helpnow
* **Assistance for Organizations**
  + Including healthcare facilities, small businesses, non-profits and more
  + <https://www1.nyc.gov/site/helpnownyc/get-help/organizations.page>
* **Services for Domestic and Gender-Based Violence Survivors**
  + You are not alone. We understand home is not always safe.
  + For services visit nyc.gov/nychope
  + Call NYC’s 24-hour hotline at 1800-621-HOPE or call 911 for emergencies
  + More Resources: <https://www1.nyc.gov/site/ocdv/get-help/resources-for-survivors-during-covid-19.page>
* **Freelancers in NYC:** If you're facing nonpayment issues, file a complaint:
  + **Learn more:** https://on.nyc.gov/34hE22g
* **It's ILLEGAL for stores to overcharge you.**
  + If you think a store excessively increased the price of items needed to prevent or limit the spread of or treat COVID19 you can:
    - file a complaint at http://on.nyc.gov/overcharge
    - call 311 and say “Overcharge.”
    - Learn more: <http://on.nyc.gov/39D7Pnj>
    - Share in multiple languages: [https://twitter.com/NYCImmigrants/status/1247192425061326852?s=20](https://cityhallmail.nyc.gov/owa/redir.aspx?C=0MvkAujzdvD4lejFwd2W0puLQjxb8LS8-amhkUPVMHGYNXs5WdrXCA..&URL=https%3a%2f%2ftwitter.com%2fNYCImmigrants%2fstatus%2f1247192425061326852%3fs%3d20)
* **New webpage full of resources for New Yorkers with Disabilities during COVID-19.** For information on Food/Supply Delivery, Social Security/Medicaid Benefits, Home Healthcare Services and more
  + visit: <https://www1.nyc.gov/site/mopd/resources/covid-19-resources-for-people-with-disabilities.page>
* **Donate money, medical supplies or Personal Protective Equipment for front line workers**
  + <https://www1.nyc.gov/site/helpnownyc/give-help/donate.page>
* **Affected by COVID19? Find out what benefits you may qualify for and more**
  + English <https://access.nyc.gov/coronavirus-covid-19-updates/>
  + More resources are here as well: <https://www1.nyc.gov/site/helpnownyc/get-help/individuals.page>
* **Has your financial situation changed due to #COVID19**?
  + NYC Financial Empowerment Center counselors are available to support you over the phone with free financial counseling – it’s secure and confidential.
  + Book an appointment at http://nyc.gov/TalkMoney
* **Mental Health Support New Yorkers Can Access While Staying Home**
  + Resources and a 24/7 hotline at nyc.gov/nycwell
  + A free resource guide for all New Yorkers as well as services tailored to the needs of aging New Yorkers, veterans, students and young people, and people harmed by violence, crime or abuse : <https://thrivenyc.cityofnewyork.us/mental_health_support_while_home>
* **Stop the spread of misinformation about COVID19 and stand against stigma.**
  + If you have been harassed or discriminated against due to race, national origin, age, or disability, contact NYC Commission on Human Rights by calling 311.
  + Call 911 if you are a victim of or witness a hate crime.
  + Head to http://nyc.gov/stopcovidhate
  + Spread the word: https://twitter.com/NYCCHR/status/1247559624951300097?s=20
* **Many city services are available to all New Yorkers no matter what your immigration status is and regardless of your ability to pay.**
  + Visit the Mayor’s Office of Immigrant Affairs’ COVID-19 resource guide for immigrant communities during the COVID-19 pandemic
  + Information is available in multiple languages: nyc.gov/immigrants/coronavirus
* **To access SNAP online ordering**
  + Go to<https://www1.nyc.gov/site/hra/help/snap-online-shopping.page>
* **COVID-19 Resources for NYCHA residents**
  + Go to [http://on.nyc.gov/nycha-covid-19-resources](https://cityhallmail.nyc.gov/OWA/redir.aspx?C=eHtcYPghJyNKhdZaNz8hE0p7GIJVxigEEnXoVdAdTWx-uceg0NvXCA..&URL=http%3a%2f%2fon.nyc.gov%2fnycha-covid-19-resources)
* **If you believe an employer is violating either existing labor laws or recently issued executive orders:**
  + Contact 311 or the New York State Attorney General at (212) 416-8700 or Labor.Bureau@ag.ny.gov to report them.
  + Learn more: <https://www1.nyc.gov/site/dca/workers/worker-rights.page>
* **Learn more about COVID-19, or coronavirus, in American Sign Language**.
  + Share this video to remind New Yorkers to make a plan, gather supplies, and stay informed with @NotifyNYC: <https://twitter.com/nycemergencymgt/status/1245797559572062210?s=20>
* **NYC Food Delivery Driver Portal**  
  The City of New York is hiring licensed TLC drivers to deliver food to New Yorkers in need during the COVID-19 crisis.
  + Learn more or Sign up:  
    <https://cv19engagementportal.cityofnewyork.us/#/display/5e7634997ad67502161607c2>
* **We've released a Work from Home Toolkit to help New Yorkers make the most of working from home**.
  + **Check it out**<https://www1.nyc.gov/assets/cto/#/toolkit/working-from-home>
  + **Spread the word:** <https://twitter.com/NYC_CTO/status/1251138741906915329>
* **DOE Graphics Library**
  + A collection of graphics on the DOE's recent announcements that can be shared with families and educators, in all 9 DOE languages.
  + <https://infohub.nyced.org/in-our-schools/translations/graphics-library>
* **Housing Court**
  + is closed for most non-essential matters and that all pending proceedings are being administratively adjourned
  + New York City Housing Court are now only open for essential cases permitted by the court, such as landlord lockouts, serious housing code violations, and requests for emergency repairs orders. Other Housing Court cases are on hold.
    - Know that since March 16, 2020, all eviction proceedings in New York City are suspended indefinitely. For more information, please visit the NYC Department of Investigation (DOI).
    - Anyone with knowledge of City marshals attempting to execute on warrants of eviction can report this activity by calling DOI's Bureau of City Marshals at 212-825-5953.
    - Call 311 or fill out the Mayor’s Office to Protect Tenants Contact Us form if you are being threatened with eviction, harassment or need emergency help.
* **COVID-19 and Poison Prevention: Staying Safe While Staying Home**
  + You can find guidance with translations here: https://www1.nyc.gov/site/doh/health/health-topics/poison-control.page