City Hall COVID-19 Updates 5/27/2020

Dear Partners:

Today at City Hall, Mayor de Blasio announced more details for making sure New Yorkers who test positive for COVID-19 have what they need to safely separate including:

* Resource Navigators from local organizations (see below) who will make sure New Yorkers have meals delivered, medications and mental health support
* A new Hotels hotline for symptomatic New Yorkers who cannot safely separate at home

Remember: **You should seek testing for COVID-19 if you:**

* Have COVID-19 symptoms (cough, fever, shortness of breath, loss of appetite or smell), regardless of age, chronic conditions, or occupation
* Come in close contact with a confirmed COVID-19 patient, regardless of symptoms
* Work in a congregate residential setting (nursing home, shelter, or adult care facility), regardless of symptoms
* **Visit nyc.gov/covidtest to find a testing site near you**
* **PLEASE SHARE WIDELY**
	+ **Retweet:**<https://twitter.com/NYCImmigrants/status/1263196967829680130>

Read more updates below about the city’s response to the COVID-19 updates, including more about the COVID19 Test & Trace Corps

Here’s what you’ll find:

* Share Resources and Announcements
* Test & Trace Corps
* Resource Navigators
* Hotels
* Test and Trace Community Advisory Board
* Daily Indicators
* Additional Resources

**SHARE RESOURCES AND ANNOUNCEMENTS**

* **TODAY: Mayor de Blasio Announces Services for New Yorkers Who Test Positive for COVID-19**
	+ **Share the news widely with these sample tweets**!

**[1]**

New York City isn’t just offering free COVID-19 testing — it’s offering a full slate of services to people who test positive. From meal and medication delivery to mental health services, you won’t be in this alone when you safely separate at home.

**[2]**

If you test positive for COVID-19, know that your city is here for you. While you safely separate at home, one of our 200 Resource Navigators will be there to help you get food and health care services you need.

* **Have you tested positive for COVID19? Need a safe place to safely separate away from home?**
	+ Call 1-844-NYC-4NYC or visit https://bit.ly/3boL1se for more info.
	+ **Share the resource:** <https://twitter.com/NYCHealthSystem/status/1265384732038172682>
* **From the beginning, the COVID-19 fight keeps coming back to one thing: TESTING.**
	+ It's simple, fast and FREE. Find a test site near you at <http://nyc.gov/covidtest>.
	+ **Share Widely :** <https://twitter.com/NYCMayor/status/1265313389896744960>
* **New: Annabel Palma will join the Test and Trace Corps as our new Chief Equity Officer.**
	+ She has a lifelong commitment to equity, fairness and inclusion. Born and raised in the Bronx, she's taken the pain and challenges from her own life and turned it into a deep desire to help others.
	+ **Share:** <https://twitter.com/NYCMayor/status/1265318201262473219>
* **Efforts to harass, intimidate, or discriminate against Black New Yorkers will not be tolerated.**
	+ If you or someone you know has been discriminated or harassed because of their race, color, or national origin, call us at 212-416-0197.
	+ Learn more at <https://www1.nyc.gov/site/cchr/media/while-black-nyc.page>
	+ **Share widely:** <https://twitter.com/NYCCHR/status/1265352397158789121>
* **We may not be able to come together physically — but New Yorkers are #UnitedAtHome!**
	+ Mayor de blasio and NYC’s First Lady Chirlane McCray are teaming up with DJ David Guetta to fight COVID-19 and keep our city safe.
	+ **Tune in at 7 PM this Saturday:** <https://twitter.com/NYCMayor/status/1265622344707514368>
* **ASP UPDATE: Alternate Side Parking is suspended until June 7, and then we will reassess the situation on our streets.**
	+ **Share:** <https://twitter.com/NYCMayorsOffice/status/1265369614613008384>
* **Join us on 5/28 at 3 PM for an exciting NYC LGBTQ+ COVID Town Hall discussion with key city leaders on local LGBTQ food equity and resources!**
	+ Event registration: <http://bit.ly/nycunityproject>
	+ Local LGBTQ food (and other) resources: <http://nyc.gov/lgbtqcovid>
	+ **Share:** <https://twitter.com/NYCUnityProject/status/1265350340855152642>

**TEST & TRACE CORPS**

* More than 20,000 tests per day, goal of 50,000 by August 1
	+ 180+ total testing sites by end of June
* Over 1,700 Tracers in action by June 1
* NEW: Partnership with New York Public Library
	+ 50 librarians serve as information gatherers to locate contact information for any case or contact received without a phone number or address

**RESOURCE NAVIGATORS**

* Test & Trace Corps will check on individuals with daily calls and text messages
* Every COVID+ New Yorker is offered a full slate of services through a Resource Navigator
	+ Meals delivered
	+ Medications
	+ Mental health support
* 200 staff from community-based organizations and institutions will support anyone who safely separates at home
	+ BronxWorks
	+ Chinese-American Planning Council
	+ City University of New York
	+ JCC of Staten Island
	+ Riseboro Community Partnership
	+ Met Council
	+ Sunnyside Community Services
	+ Catholic Charities
	+ SCO Family of Services
	+ Consortium for Worker Education
	+ Bedford Stuyvesant Restoration Corporation
	+ Make the Road New York
	+ Northern Manhattan Improvement Corporation
	+ SoBRO
	+ Urban Upbound

**HOTELS**

* For those who cannot safely separate at home, all providers can refer patients to the H+H Take Care hotels
	+ Free hotel room with medical monitoring
	+ 1,200 rooms secured, ramping up to 3,000 this summer
	+ Free local calls and laundry
* Providers citywide can email CommCareCP@nychhc.org
* **For those without a doctor, any symptomatic New Yorker can call 844-692-4692 and ask for COVID Hotel Program**

**TEST AND TRACE COMMUNITY ADVISORY BOARD**

* NYC established a community advisory board of experts and advocates from the following organizations:

Staten Island Partnership for Community Wellness, New York City Housing Authority, Coalition for Asian American Children and Families, Treatment Action Group, East Harlem COAD, Commission on the Public’s Health System, DBGM, LESReady!,Make the Road New York, SEIU 1199,National Black Leadership Commission on Health, Chinese American Planning Council, Planned Parenthood of Greater New York, Housing Works, Bronx Health REACH Coalition, Health People, Brooklyn Perinatal Network, Project Reach, We Run Brownsville ,BronxWorks,UJA Federation of New York, The Door, Brownsville Multi-Service Family Health Center, Latino Commission on AIDS, Coalition for Asian American Children and Families, New York City Emergency Management, Mexican Coalition, Human Services Council, Red Hook Initiative,Together We Can ,God’s Love We Deliver, Southern Brooklyn COAD, NYCVOAD ,Mixteca Organization, Catholic Charities, One Brooklyn Health System, New York Immigration Coalition, CAMBA, Academy of Medical & Public Health Services, SUNY Downstate Medical Center, Archdiocese of New York, Vera Institute, New York Disaster Interfaith Services, HELP USA,NYC Center for Faith & Community Partnerships, Interfaith Center New York, Services for the Underserved, Riseboro Community Partnership, Staten Island COAD,NYC Human Resources Administration, Center for Independence of the Disabled, American Red Cross, Public Health Solutions, Columbia University, South Bronx Emergency Networks, Urban Health Plan

**DAILY INDICATORS**

**HOSPITAL ADMISSIONS -- SUSPECTED COVID-19 CASES**

* Threshold: Under 200 patients admitted per day
* Today’s report: 55 patient

**H+H CRITICAL CARE (ICU) PATIENTS**

* Threshold: Under 375 patients in H&H ICUs
* Today’s report: 431 patients

**PERCENT OF NYC RESIDENTS WHO TESTED POSITIVE**

* Threshold:Under 15% positive
* Today’s report: 8% positive

**ADDITIONAL RESOURCES**

* **For New Yorkers with symptoms or questions about COVID-19, connect to a medical provider**
	+ free of charge 9am to 9pm
	+ 1-844-NYC-4NYC
* **Fact Sheet: Pediatric Multisystem Inflammatory Syndrome**  <https://www1.nyc.gov/assets/doh/downloads/pdf/imm/covid-19-pmis.pdf>
* **TLC Launches Resource Center**
	+ Legal, Financial and other Services to Hard Hit Drivers https://portal.driverresourcecenter.tlc.nyc.gov
* **NYC LGBTQ COVID guide.**
	+ This mobile-accessible website contains nearly 100 listings of LGBTQ+ affirming services still available citywide, including food programs, legal services, health resources & more.
	+ Check it out:nyc.gov/lgbtqcovid
* **Renters have rights in New York City and we will help you fight for those rights.**
	+ Call 311 if you're having issues. We will provide free legal help regardless of income or immigration status.
	+ Spread the word in multiple languages: <https://twitter.com/NYCImmigrants/status/1258467271548252161>
* **STOP THE SPREAD OF COVID-19! LEARN HOW TO TAKE CARE OF YOURSELF AND OTHERS AT HOME**
	+ English: <https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer>
	+ [Español](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-sp.pdf%22%20%5Ct%20%22_blank) | [Русский](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ru.pdf%22%20%5Ct%20%22_blank) | [繁體中文](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ch.pdf%22%20%5Ct%20%22_blank) | [简体中文](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-sc.pdf%22%20%5Ct%20%22_blank) | [Kreyòl ayisyen](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-cr.pdf%22%20%5Ct%20%22_blank) | [한국어](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ko.pdf) | [বাংলা](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-be.pdf) | [Italiano](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-it.pdf)| [Polski](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-po.pdf) | [العربية](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ar.pdf) | [Français](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-fr.pdf) | [ײִדיש"](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-yi.pdf) | [اردو](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-ur.pdf) | [فارسى](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-fa.pdf) | [ελληνικά](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-gr.pdf) | [ગુજરાતી](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-gu.pdf) | [עברית](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-he.pdf) | [हिन्दी](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-hi.pdf) |
	[日本語](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-jp.pdf) | [Português](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pt.pdf) | [ਪੰਜਾਬੀ(India)](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pbi.pdf) | [ਪੰਜਾਬੀ(Pakistan)](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-pbp.pdf) | [Tagalog](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-tg.pdf) | [ไทย](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-th.pdf) | [བོད་པ་](https://www1.nyc.gov/assets/doh/downloads/pdf/imm/health-disparities-flyer-tb.pdf)
* **NYC Health + Hospitals (H+H) is making hotel rooms available for New Yorkers who may need to self-isolate because they have COVID-19 or COVID-19 like symptoms, but their homes do not allow for them to stay six feet away from others, or they live with someone who is vulnerable.**
	+ Download and share the flyer: [English](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-English.pdf) | [Español](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Spanish.pdf) | [Shqip](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Albanian.pdf) | [االعربية](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Arabic.pdf) | [বাংলা](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Bengali.pdf) | [Français](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-French.pdf) | [Kreyòl Ayisyen](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-HaitianCreole.pdf%22%20%5Ct%20%22_blank)| [हिंदी](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Hindi.pdf%22%20%5Ct%20%22_blank) | [한국어](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Korean.pdf%22%20%5Ct%20%22_blank) | [Polski](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Polish.pdf%22%20%5Ct%20%22_blank) | [Русский](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Russian.pdf%22%20%5Ct%20%22_blank) | [简体中文](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-SimplifiedChinese.pdf%22%20%5Ct%20%22_blank) | [繁體中文](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-TraditionalChinese.pdf%22%20%5Ct%20%22_blank) | [اُردُو](https://hhinternet.blob.core.windows.net/uploads/2020/05/hotel-awareness-project-Urdu.pdf%22%20%5Ct%20%22_blank)
* **Get Tested in Your Community**
	+ Find Community testing sites operated by NYC Health + Hospitals near you: <https://www1.nyc.gov/site/coronavirus/resources/covid-testing.page>
* **New York City Department of Probation:**One week of free groceries are available to all New Yorkers in five boroughs at the Neighborhood Opportunity Network (NeON) Nutrition Kitchens, in **partnership with the Food Bank of NYC and the NYC Young Men’s Initiative (YMI)**
	+ **https://www1.nyc.gov/site/neon/programs/nutrition-kitchen.page**
* **COVID-19 Jobs:** <https://fphnyc.org/about/careers/>
* **Translated COVID-19 Graphics available on our immigrant resource guide page at nyc.gov/immigrants/coronavirus**
* **Pet owner impact by COVID-19**
	+ Call the Pet Hotline at 1-877-204-8821
	+ 8 a.m. to 8 p.m, 7 days a week
* **Student Loan Debt Tips During COVID-19**
	+ https://www1.nyc.gov/site/dca/consumers/Student-Loan-Debt-Tips-During-COVID19.page
* **FAQ for Pandemic Unemployment Benefits**
	+ https://access.nyc.gov/faq-for-pandemic-unemployment-benefits/
* **Centralized COVID19 page for resources:**
	+ Nyc.gov/coronavirus
* **Real-time COVID updates**
	+ Text ‘COVID’ to 692692 (NYC-NYC) for real-time updates from NotifyNYC
	+ Text ‘COVIDESP’ for updates in Spanish.
	+ **Spread the word:**<https://twitter.com/NYCMayorsOffice/status/1246476120687398912>
	+ English @notifynyc: https://twitter.com/NotifyNYC
	+ Chinese @nnycchinese: https://twitter.com/NNYCChinese
	+ Spanish @nnycspanish: <https://twitter.com/NNYCSpanish>
* **Confidentially self-report COVID19 status and symptoms**
	+ Go to nyc.gov/cv19engagementportal
* **11,000 hotel rooms to help New Yorkers Quarantine**
	+ If you’re a healthcare worker and need a hotel nycgov/covid19hotel
* **Free meals are available to every New Yorker at over 400 locations**
	+ text ‘NYC FOOD’ or ‘NYC COMIDA’ to 877-877 for more.
	+ Learn more: <http://schools.nyc.gov/freemeals>
	+ Share: <https://twitter.com/NYCMayor/status/1247499166227533825>
	+ View the full Twitter thread for translations in multiple languages: https://twitter.com/NYCImmigrants/status/1246096131680956417?s=20
* **For DACA Recipients**: For help renewing your application call ActionNYC at 1-800-354-0365 (we may even be able to help you out with the renewal fee.
* Share this resource: <https://twitter.com/NYCImmigrants/status/1247633689657454593>
* **Attention immigrant New Yorkers: Seek care without fear.**
	+ Use of our health services related to #COVID19 will not be considered under the Public Charge rule and will not impact your ability to apply for a green card or citizenship.
	+ More info: http://bit.ly/2ic6qcV
	+ **Spread the Word:**<https://twitter.com/NYCHealthSystem/status/1251595115677790209?s=20>
* **Mayor’s Office of Immigrant Affairs Hotline**
	+ If you have questions about immigration or how to access City services during the #COVID19 crisis
	+ Call our hotline at 212-788-7654 from 9am to 5pm, Monday to Friday,
	+ Email to AskMOIA@cityhall.nyc.gov
	+ **Spread the word:**<https://twitter.com/NYCImmigrants/status/1251196907914960904?s=20>
* **Skip the Trip to Access HRA:**
	+ To help stop the spread of COVID-19, many HRA locations are consolidating until further notice. We are asking New Yorkers to do everything they can through #AccessHRA or by calling 311.
	+ **Spread the Word**: <https://twitter.com/NYCDHS/status/1244720107365990401>
* **Volunteer, donate or partner with NYC:**nyc.gov/helpnow
* **Assistance for Organizations**
	+ Including healthcare facilities, small businesses, non-profits and more
	+ <https://www1.nyc.gov/site/helpnownyc/get-help/organizations.page>
* **Services for Domestic and Gender-Based Violence Survivors**
	+ You are not alone. We understand home is not always safe.
	+ For services visit nyc.gov/nychope
	+ Call NYC’s 24-hour hotline at 1800-621-HOPE or call 911 for emergencies
	+ More Resources: <https://www1.nyc.gov/site/ocdv/get-help/resources-for-survivors-during-covid-19.page>
* **Freelancers in NYC:** If you're facing nonpayment issues, file a complaint:
	+ **Learn more:** https://on.nyc.gov/34hE22g
* **It's ILLEGAL for stores to overcharge you.**
	+ If you think a store excessively increased the price of items needed to prevent or limit the spread of or treat COVID19 you can:
		- file a complaint at http://on.nyc.gov/overcharge
		- call 311 and say “Overcharge.”
		- Learn more: <http://on.nyc.gov/39D7Pnj>
		- Share in multiple languages: [https://twitter.com/NYCImmigrants/status/1247192425061326852?s=20](https://cityhallmail.nyc.gov/owa/redir.aspx?C=0MvkAujzdvD4lejFwd2W0puLQjxb8LS8-amhkUPVMHGYNXs5WdrXCA..&URL=https%3a%2f%2ftwitter.com%2fNYCImmigrants%2fstatus%2f1247192425061326852%3fs%3d20)
* **New webpage full of resources for New Yorkers with Disabilities during COVID-19.** For information on Food/Supply Delivery, Social Security/Medicaid Benefits, Home Healthcare Services and more
	+ visit: <https://www1.nyc.gov/site/mopd/resources/covid-19-resources-for-people-with-disabilities.page>
* **Donate money, medical supplies or Personal Protective Equipment for front line workers**
	+ <https://www1.nyc.gov/site/helpnownyc/give-help/donate.page>
* **Affected by COVID19? Find out what benefits you may qualify for and more**
	+ English <https://access.nyc.gov/coronavirus-covid-19-updates/>
	+ More resources are here as well: <https://www1.nyc.gov/site/helpnownyc/get-help/individuals.page>
* **Has your financial situation changed due to #COVID19**?
	+ NYC Financial Empowerment Center counselors are available to support you over the phone with free financial counseling – it’s secure and confidential.
	+ Book an appointment at http://nyc.gov/TalkMoney
* **Mental Health Support New Yorkers Can Access While Staying Home**
	+ Resources and a 24/7 hotline at nyc.gov/nycwell
	+ A free resource guide for all New Yorkers as well as services tailored to the needs of aging New Yorkers, veterans, students and young people, and people harmed by violence, crime or abuse : <https://thrivenyc.cityofnewyork.us/mental_health_support_while_home>
* **Stop the spread of misinformation about COVID19 and stand against stigma.**
	+ If you have been harassed or discriminated against due to race, national origin, age, or disability, contact NYC Commission on Human Rights by calling 311.
	+ Call 911 if you are a victim of or witness a hate crime.
	+ Head to http://nyc.gov/stopcovidhate
	+ Spread the word: https://twitter.com/NYCCHR/status/1247559624951300097?s=20
* **Many city services are available to all New Yorkers no matter what your immigration status is and regardless of your ability to pay.**
	+ Visit the Mayor’s Office of Immigrant Affairs’ COVID-19 resource guide for immigrant communities during the COVID-19 pandemic
	+ Information is available in multiple languages: nyc.gov/immigrants/coronavirus
* **To access SNAP online ordering**
	+ Go to<https://www1.nyc.gov/site/hra/help/snap-online-shopping.page>
* **COVID-19 Resources for NYCHA residents**
	+ Go to [http://on.nyc.gov/nycha-covid-19-resources](https://cityhallmail.nyc.gov/OWA/redir.aspx?C=eHtcYPghJyNKhdZaNz8hE0p7GIJVxigEEnXoVdAdTWx-uceg0NvXCA..&URL=http%3a%2f%2fon.nyc.gov%2fnycha-covid-19-resources)
* **If you believe an employer is violating either existing labor laws or recently issued executive orders:**
	+ Contact 311 or the New York State Attorney General at (212) 416-8700 or Labor.Bureau@ag.ny.gov to report them.
	+ Learn more: <https://www1.nyc.gov/site/dca/workers/worker-rights.page>
* **Learn more about COVID-19, or coronavirus, in American Sign Language**.
	+ Share this video to remind New Yorkers to make a plan, gather supplies, and stay informed with @NotifyNYC: <https://twitter.com/nycemergencymgt/status/1245797559572062210?s=20>
* **NYC Food Delivery Driver Portal**
The City of New York is hiring licensed TLC drivers to deliver food to New Yorkers in need during the COVID-19 crisis.
	+ Learn more or Sign up:
	<https://cv19engagementportal.cityofnewyork.us/#/display/5e7634997ad67502161607c2>
* **We've released a Work from Home Toolkit to help New Yorkers make the most of working from home**.
	+ **Check it out**<https://www1.nyc.gov/assets/cto/#/toolkit/working-from-home>
	+ **Spread the word:** <https://twitter.com/NYC_CTO/status/1251138741906915329>
* **DOE Graphics Library**
	+ A collection of graphics on the DOE's recent announcements that can be shared with families and educators, in all 9 DOE languages.
	+ <https://infohub.nyced.org/in-our-schools/translations/graphics-library>
* **Housing Court**
	+ is closed for most non-essential matters and that all pending proceedings are being administratively adjourned
	+ New York City Housing Court are now only open for essential cases permitted by the court, such as landlord lockouts, serious housing code violations, and requests for emergency repairs orders. Other Housing Court cases are on hold.
		- Know that since March 16, 2020, all eviction proceedings in New York City are suspended indefinitely. For more information, please visit the NYC Department of Investigation (DOI).
		- Anyone with knowledge of City marshals attempting to execute on warrants of eviction can report this activity by calling DOI's Bureau of City Marshals at 212-825-5953.
		- Call 311 or fill out the Mayor’s Office to Protect Tenants Contact Us form if you are being threatened with eviction, harassment or need emergency help.
* **COVID-19 and Poison Prevention: Staying Safe While Staying Home**
	+ You can find guidance with translations here: https://www1.nyc.gov/site/doh/health/health-topics/poison-control.page