City Hall Announcements Digest – April 22ND, 2020

Dear Partners:

Today at City Hall, Mayor de Blasio announced an extensive plan to prepare for the next phases in this crisis. **Additionally, as part of the city’s continued commitment to helping our hardest-hit communities, the mayor announced additional support for NYCHA residents that includes:**

* Increased testing
* A $5M investment to provide free tablets and internet service to NYCHA seniors
* Distribute hand sanitizer to thousands of residents, enrolling all senior buildings in food delivery, providing gloves and face coverings to residents
* and more

***Please take a few minutes to share this and other announcements/ resources*** below and reach out with any questions or concerns.

See below for additional updates from the Mayor about the city’s COVID-19 response.

Here’s what’s below:

* Share Announcements and Resources
* Epidemic Phases
* Test and Trace
* Isolate and Support
* More Testing for NYCHA Residents
* More Help for NYCHA Residents
* Fourth of July
* Tracking Progress – 3 Indicators
* Additional Resources

**SHARE ANNOUNCEMENTS AND RESOURCES**

* **Announcement: NYC to provide additional support for NYCHA residents, including increased testing, $5M investment in tablets and internet service for seniors, hand sanitizers and more** 
  + **Spread the word with these sample tweets**
    - [1]  
      COVID-19 is hitting lower-income communities harder than anyone else — That's why @NYCMayor announced a plan to make testing, internet access and more a priority for @NYCHA residents.
    - [2]

The seniors who call @NYCHA home helped build our city. They've always been there for us — we have to be there for them. I'm proud of @NYCMayor for making sure our seniors and vulnerable residents have food on the table.

* + - [3]

The 400,000 New Yorkers who call @NYCHA home are the backbone of our city. Many of them are essential workers.They don't just NEED testing, they DESERVE testing and support and I commend @NYCMayor for taking action to make this happen.

* + - [4]

We already knew internet wasn't a luxury, it's a necessity - and the COVID-19 has proved it even more. @NYCMayor is RIGHT. Our @NYCHA residents need internet access and I'm proud of the city for making this a priority.

* **4/22 Message from the Mayor:** 
  + Summer’s going to be very different in our city this year, we’re working with Macy’s to find a safe way to celebrate the Fourth of July.
  + Join the conversation by using the hashtag #AskMyMayor
  + **Watch:** <https://twitter.com/NYCMayor/status/1252945537701220352>
* **Mayor de Blasio announced strategic reserve to stockpile medical equipment and supplies**
  + Read about it**:** <https://www.silive.com/coronavirus/2020/04/we-will-protect-ourselves-de-blasio-said-announcing-strategic-reserve-to-stockpile-medical-equipment-supplies.html>
  + **Share:** <https://twitter.com/NYCMayorsOffice/status/1252721271629996032>
* **This Earth Day, as we work to recover from this global pandemic we must put solving the climate crisis at the heart of our recovery.** 
  + Read the op-ed from New York City’s Chief Climate Policy Advisor, Daniel A. Zarrilli: <https://www.gothamgazette.com/opinion/9329-earth-day-50-answer-two-existential-crises-climate-change-coronavirus-green-new-deal>
  + **Share:** <https://twitter.com/NYClimate/status/1252961056441405440>
* **Unemployment Benefits:**
  + if you recently lost your job or had your hours cut, you're likely eligible for unemployment benefits.
  + More info: <https://on.nyc.gov/2XSLFLj>
  + **Spread the word**: <https://twitter.com/nycgov/status/1252665907484254208>
* **2020 Census:**
  + Your personal info is fully protected in the 2020 Census. It cannot be shared with ANYONE, including ICE and the police, and there is NO citizenship question.
  + Get Counted NYC from home at <http://my2020census.gov>
  + **Spread the word:** <https://twitter.com/NYCImmigrants/status/1252346049026547712>
* **NYC Taxi is hiring for delivery work!**
  + Pay is $15/hour, plus mileage and toll reimbursement.
  + Sign up at http://nyc.gov/deliverytlc.
  + **Spread the word in multiple languages:** <https://twitter.com/NYCImmigrants/status/1252288443524186112>
* **Join our New Free WeSpeakNYC weekly online classes!**
  + Practice your English conversation skills, make new friends, and learn about City services being offered for immigrant residents during the COVID19 outbreak.
  + More info information and sign up today: <http://wespeaknyc.cityofnewyork.us/wsnyc-online-classes/>
  + **Spread the word**: <https://twitter.com/NYCImmigrants/status/1252683146560241666>
* **311:Help us serve those most in need!** 
  + If you want non-COVID related city services please visit http://NYC.gov/311, text us at 311-692, tweet at us, use our app: http://on.nyc.gov/311MobileApp, call after 7:00 PM, or call weekends.
  + See all the ways to reach us: http://on.nyc.gov/AboutNYC311
  + **Spread the word:** <https://twitter.com/nyc311/status/1251214084281970688?s=20>
* **NYC’s First Lady Chirlane McCray reads James M. Foley’s “Baxter Turns Down His Buzz**
  + **Watch and Share:** <https://twitter.com/NYCFirstLady/status/1252652730293911554>
* **No one has permission to discriminate in NYC—not now, not ever.** 
  + Know Your Rights under the NYC Human Rights Law: Visit https://on.nyc.gov/2RLJm96
  + **Spread the word:** <https://twitter.com/NYCImmigrants/status/1252661964830126080>

**EPIDEMIC PHASES**

* **Widespread Transmission**
  + **Where we are now**
  + Unable to trace most cases
  + Testing prioritized for hospitalizations, healthcare workers
  + More Social Distancing
* **Low-Level Transmission**
  + Able to trace new cases back to ‘index’ source
  + Greater testing capacity
  + Less Social Distancing
* **No Transmission**
  + Cases come primarily from outside NYC
  + Testing for anyone with COVID-19 symptoms or potential exposure
  + No Social Distancing

**TEST & TRACE**

* Our goal: available testing in every community
* Immediate assessment, isolation & support at home, hospital or hotel
* Contacts rapidly traced, assessed, quarantined and supported at home or hotel

**TEST**

* **New Yorkers Should be Able To Get Testing in Their Communities**
  + People with infection immediately assessed, isolated, monitored & supported at home or in hotel or hospital
* **City to Coordinate and Expand Testing Options**
  + Widespread collection sites to minimize burden on hospitals and health care system
  + Testing specimen transport and analysis

**TRACE**

* **Investigate and Monitor Patients**
* **Trace and Monitor Contacts**
* **Build Operation for Rapid Contact Tracing** 
  + Call Centers
  + Evaluate Patients
  + Contact Tracing and Investigation
    - Contact tracing finds cases quickly so they can be isolated to reduce spread
  + Data Management and Analysis

**ISOLATE AND SUPPORT**

* **Housing:** A place to isolate to last duration of infection or 14 days
* **Transport:** Bring people from home to isolation
* **Food, Laundry and Pharmacy:** Meals, clean clothes, and medical refills for anyone isolated
* **Tele-Medicine:** Remote medical checks and evaluation of people with symptoms

**MORE TESTING FOR NYCHA RESIDENTS**

* **Increase Access to Testing for Residents**
  + 6 new testing sites with priority for NYCHA residents and other nearby residents with risk factors
* **Opening This Friday: H+H Community Testing Sites**
  + Cumberland Health Center, Crown Heights
  + Belvis Health Center, Mott Haven
  + Gouverneur Health Center, Lower East Side
* **Opening Next Week: NYCHA Testing Sites**
  + Jonathan Williams Houses, Williamsburg
  + Woodside Houses, Woodside
  + St. Nicholas Houses, Harlem

**MORE HELP FOR NYCHA RESIDENTS**

* Distribute face coverings and gloves to all residents
* Expand free door-to-door meal distribution to all NYCHA senior buildings
* Live phone calls to all seniors and vulnerable residents to regularly check on health and basic necessities
* Distribute personal hand sanitizer to thousands of NYCHA seniors
* **5M Investment to Provide Free Tablets and Internet Service to 10,000 NYCHA Seniors** 
  + Keep seniors connected with loved ones
  + Easy to use instructions, hotline for live human help
  + Starting with disconnected seniors in Brownsville, East New York, Mott Haven, Red Hook, Bushwick, Coney Island
  + Partnership with T-Mobile

**FOURTH OF JULY**

**Macy’s Committed to Fourth of July Celebration**

* City to work with Macy’s on a different and safe Fourth of July celebration in NYC

**TRACKING PROGRESS** - **3 INDICATORS**

* **People admitted to hospitals for suspected COVID-19**
  + 252 **UP** (204 as of April 19)
* **People currently in H+H ICUs for suspected COVID-19**
  + 821 **DOWN** (857 as of April 19)
* **Percentage of people tested who are positive for COVID-19**
  + Citywide: 33% **DOWN** (35% as of April 19)
  + Public Health Lab: 54% **DOWN** (63% as of April 19)

*Data for Monday, April 20. Published at nyc.gov/coronavirus*

**ADDITIONAL RESOURCES**

* **Student Loan Debt Tips During COVID-19**
  + https://www1.nyc.gov/site/dca/consumers/Student-Loan-Debt-Tips-During-COVID19.page
* **FAQ for Pandemic Unemployment Benefits**
  + https://access.nyc.gov/faq-for-pandemic-unemployment-benefits/
* **Centralized COVID19 page for resources:** 
  + Nyc.gov/coronavirus
* **Real-time COVID updates**
  + Text ‘COVID’ to 692692 (NYC-NYC) for real-time updates from NotifyNYC
  + Text ‘COVIDESP’ for updates in Spanish.
  + **Spread the word:** <https://twitter.com/NYCMayorsOffice/status/1246476120687398912>
  + English @notifynyc: https://twitter.com/NotifyNYC
  + Chinese @nnycchinese: https://twitter.com/NNYCChinese
  + Spanish @nnycspanish: <https://twitter.com/NNYCSpanish>
* **Confidentially self-report COVID19 status and symptoms**
  + Go to nyc.gov/cv19engagementportal
* **11,000 hotel rooms to help New Yorkers Quarantine**
  + If you’re a healthcare worker and need a hotel nycgov/covid19hotel
* **Free meals are available to every New Yorker at over 400 locations**
  + text ‘NYC FOOD’ or ‘NYC COMIDA’ to 877-877 for more.
  + Learn more: <http://schools.nyc.gov/freemeals>
  + Share: <https://twitter.com/NYCMayor/status/1247499166227533825>
  + View the full Twitter thread for translations in multiple languages: https://twitter.com/NYCImmigrants/status/1246096131680956417?s=20
* **For DACA Recipients**: For help renewing your application call ActionNYC at 1-800-354-0365 (we may even be able to help you out with the renewal fee.
* Share this resource: <https://twitter.com/NYCImmigrants/status/1247633689657454593>
* **Attention immigrant New Yorkers: Seek care without fear.** 
  + Use of our health services related to #COVID19 will not be considered under the Public Charge rule and will not impact your ability to apply for a green card or citizenship.
  + More info: http://bit.ly/2ic6qcV
  + **Spread the Word:** <https://twitter.com/NYCHealthSystem/status/1251595115677790209?s=20>
* **Mayor’s Office of Immigrant Affairs Hotline**
  + If you have questions about immigration or how to access City services during the #COVID19 crisis
  + Call our hotline at 212-788-7654 from 9am to 5pm, Monday to Friday,
  + Email to [AskMOIA@cityhall.nyc.gov](mailto:AskMOIA@cityhall.nyc.gov)
  + **Spread the word:** <https://twitter.com/NYCImmigrants/status/1251196907914960904?s=20>
* **Skip the Trip to Access HRA:**

To help stop the spread of COVID-19, many HRA locations are consolidating until further notice. We are asking New Yorkers to do everything they can through #AccessHRA or by calling 311.

* + **Spread the Word**: <https://twitter.com/NYCDHS/status/1244720107365990401>
* **Volunteer, donate or partner with NYC:** nyc.gov/helpnow
* **Assistance for Organizations** 
  + Including healthcare facilities, small businesses, non-profits and more
  + <https://www1.nyc.gov/site/helpnownyc/get-help/organizations.page>
* **Services for Domestic and Gender-Based Violence Survivors**
  + You are not alone. We understand home is not always safe.
  + For services visit nyc.gov/nychope
  + Call NYC’s 24-hour hotline at 1800-621-4673 or call 911 for emergencies
  + More Resources: <https://www1.nyc.gov/site/ocdv/get-help/resources-for-survivors-during-covid-19.page>
* **Freelancers in NYC:** If you're facing nonpayment issues, file a complaint:
  + **Learn more:** https://on.nyc.gov/34hE22g
* **It's ILLEGAL for stores to overcharge you.**
  + If you think a store excessively increased the price of items needed to prevent or limit the spread of or treat COVID19 you can:
    - file a complaint at http://on.nyc.gov/overcharge
    - call 311 and say “Overcharge.”
    - Learn more: <http://on.nyc.gov/39D7Pnj>
    - Share in multiple languages: [https://twitter.com/NYCImmigrants/status/1247192425061326852?s=20](https://cityhallmail.nyc.gov/owa/redir.aspx?C=0MvkAujzdvD4lejFwd2W0puLQjxb8LS8-amhkUPVMHGYNXs5WdrXCA..&URL=https%3a%2f%2ftwitter.com%2fNYCImmigrants%2fstatus%2f1247192425061326852%3fs%3d20)
* **New webpage full of resources for New Yorkers with Disabilities during COVID-19.** For information on Food/Supply Delivery, Social Security/Medicaid Benefits, Home Healthcare Services and more
  + visit: <https://www1.nyc.gov/site/mopd/resources/covid-19-resources-for-people-with-disabilities.page>
* **Donate money, medical supplies or Personal Protective Equipment for front line workers**
  + <https://www1.nyc.gov/site/helpnownyc/give-help/donate.page>
* **Affected by COVID19? Find out what benefits you may qualify for and more**
  + English <https://access.nyc.gov/coronavirus-covid-19-updates/>
  + More resources are here as well: <https://www1.nyc.gov/site/helpnownyc/get-help/individuals.page>
* **Has your financial situation changed due to #COVID19**?

NYC Financial Empowerment Center counselors are available to support you over the phone with free financial counseling – it’s secure and confidential.

* + Book an appointment at http://nyc.gov/TalkMoney
* **Mental Health Support New Yorkers Can Access While Staying Home**
  + Resources and a 24/7 hotline at nyc.gov/nycwell
  + A free resource guide for all New Yorkers as well as services tailored to the needs of aging New Yorkers, veterans, students and young people, and people harmed by violence, crime or abuse : <https://thrivenyc.cityofnewyork.us/mental_health_support_while_home>
* **Stop the spread of misinformation about COVID19 and stand against stigma.** 
  + If you have been harassed or discriminated against due to race, national origin, age, or disability, contact NYC Commission on Human Rights by calling 311.
  + Call 911 if you are a victim of or witness a hate crime.
  + Head to http://nyc.gov/stopcovidhate
  + Spread the word: <https://twitter.com/NYCImmigrants/status/1247554639874097153?s=20>
* **Many city services are available to all New Yorkers no matter what your immigration status is and regardless of your ability to pay.**
  + Visit the Mayor’s Office of Immigrant Affairs’ COVID-19 resource guide for immigrant communities during the COVID-19 pandemic
  + Information is available in multiple languages: nyc.gov/immigrants/coronavirus
* **To access SNAP online ordering**
  + Go to<https://www1.nyc.gov/site/hra/help/snap-online-shopping.page>
* **COVID-19 Resources for NYCHA residents** 
  + Go to [http://on.nyc.gov/nycha-covid-19-resources](https://cityhallmail.nyc.gov/OWA/redir.aspx?C=eHtcYPghJyNKhdZaNz8hE0p7GIJVxigEEnXoVdAdTWx-uceg0NvXCA..&URL=http%3a%2f%2fon.nyc.gov%2fnycha-covid-19-resources)
* **If you believe an employer is violating either existing labor laws or recently issued executive orders:** 
  + Contact 311 or the New York State Attorney General at (212) 416-8700 or Labor.Bureau@ag.ny.gov to report them.
  + Learn more: <https://www1.nyc.gov/site/dca/workers/worker-rights.page>
* **Learn more about COVID-19, or coronavirus, in American Sign Language**.
  + Share this video to remind New Yorkers to make a plan, gather supplies, and stay informed with @NotifyNYC: <https://twitter.com/nycemergencymgt/status/1245797559572062210?s=20>
* **NYC Food Delivery Driver Portal**

The City of New York is hiring licensed TLC drivers to deliver food to New Yorkers in need during the COVID-19 crisis.

* + Learn more or Sign up:

<https://cv19engagementportal.cityofnewyork.us/#/display/5e7634997ad67502161607c2>

* **We've released a Work from Home Toolkit to help New Yorkers make the most of working from home**.
  + **Check it out** <https://www1.nyc.gov/assets/cto/#/toolkit/working-from-home>
  + **Spread the word:** <https://twitter.com/NYC_CTO/status/1251138741906915329>
* **DOE Graphics Library**
  + A collection of graphics on the DOE's recent announcements that can be shared with families and educators, in all 9 DOE languages.
  + <https://infohub.nyced.org/in-our-schools/translations/graphics-library>
* **Remote Learning:**
  + You can request to have an internet-enabled device delivered to your home
  + Fill out a device request form at coronavirus.schools.nyc/RemoteLearningDevices or call 311 for support
  + For more information about remote learning, activities for students, and technical support go to schools.nyc.gov/LearnAtHome