City Hall Announcements Digest – April 24, 2020

Dear Partners:

The inequalities that already exist in our society make COVID-19 particularly dangerous for immigrants, low-income people and communities of color. Today at City Hall, the mayor shared updates on the city’s four-point plan to address these disparate during this crisis:

1. Protect and preserve our public hospitals and health care
2. Massive public awareness campaign.
3. Increased community outreach
4. Tele medicine

Below are additional updates about the city’s response to the COVID-19 Crisis.

***Please take a few minutes to share this and other announcements/ resources*** below and reach out with any questions or concerns.

Here’s what you’ll find:

* Share Resources and Announcements
* Protect and Preserve our Public Hospitals
* Equity Action Pan
* Grassroots Outreach
* Strengthening Community Health Providers
* Fighting for Renters
* Tracking Progress – 3 indicators
* Additional Resources

**SHARE RESOURCES AND ANNOUNCEMENTS**

* **NYC is supporting tenants with a new hotline for legal help, but we need:** a rent freeze for 2 million New Yorkers approved by the Rent Guidelines Board. and support from New York State for struggling tenants, including an extension of the eviction moratorium to 60 days beyond the crisis.
  + **Here’s how you can help**
    - Share these sample tweets:

[1]

New York City renters struggling to pay rent don’t need to struggle alone — call the new tenant helpline through 311. Thank you @NYCMayor! We still need the State to do its part, but New Yorkers can rest easy knowing their city is with them.

[2]   
Thank you New York City for standing up for renters. @NYCMayor’s tenant helpline through 311 will get people the information they need. The City has stepped up — we need the State to do the same.

* + - Retweet: <https://twitter.com/NYCMayor/status/1253500391024705539>
* **We're ensuring EVERY New Yorker has the food they need.**
  + **Free halal meals are available** at more than 400 sites across the city, with a 25% increase of halal meals at the sites most frequented by our Muslim communities.
  + More: <http://schools.nyc.gov/ramadanmeals>
  + Spread the word: <https://twitter.com/nycgov/status/1253436232836673539>
* **April 24 Message from the Mayor: Ramadan Mubarak, New York City!**
  + This year’s celebration may look a little different, but faith — in every sense of the word — is at the heart of our response to COVID-19. And we will get through this struggle together.
  + Join the conversation by using the hashtag #AskMyMayor
  + **Watch**: <https://twitter.com/NYCMayor/status/1253676597707788295>
* **Announcement: Support for NYCHA residents**
  + NYCHA is home to 400,000 New Yorkers in some of the communities hardest hit by COVID-19. We’re increasing our response in public housing to protect and support tenants with more testing, more PPE and food and tablets delivered right to seniors.
  + **Spread the word:**
    - **Retweet:**<https://twitter.com/NYCMayorsOffice/status/1253074945594310656>
    - **Share Sample Tweet:**  
      COVID-19 is hitting lower-income communities hard— That's why @NYCMayor announced a plan to make testing, internet access and food a priority for @NYCHA residents.
* **Census Contest: Hey, NYC! We're 11 points behind the nation on census numbers**, so Lin-Manuel Miranda is working with NYC Census 2020. If you fill out the census online in the next week, you'll have a chance to win a call from him.
  + **Check out and share the instructions:** <https://twitter.com/Lin_Manuel/status/1252960892708421632>
  + #GetCountedNYC <http://my2020census.gov>
* **Every time you practice social distancing, you’re depriving the disease of a new avenue.**
  + **Share the message:** <https://twitter.com/NYCMayor/status/1253370034556227586>
* **Our front line heroes at RUMCSI on Staten Island are making sure New Yorkers are safe — and we’re making sure they have the PPE they need to win this fight.**
  + **Share:** <https://twitter.com/NYCMayorsOffice/status/1253426763394191365>
* **Let's give back to our heroes one meal at a time.** 
  + A $50 contribution to #FoodForHeroes feeds five frontline workers! <http://nyc.gov/fund/donate>
  + **Spread the word:** <https://twitter.com/NYCMayorsFund/status/1253410903703187466>
* **Unemployment Benefits:**
  + if you recently lost your job or had your hours cut, you're likely eligible for unemployment benefits.
  + More info: <https://on.nyc.gov/2XSLFLj>
  + **Spread the word**: <https://twitter.com/nycgov/status/1252665907484254208>
* **ICYMI: Stream our virtual roundtable with Commissioners Bitta Mostofi, Health Commissioner Oxiris Barbot, and DOE Chancellor Richard Carranza.**
  + **on Facebook:** [**http://facebook.com/watch/?v=1079967619053322**](http://facebook.com/watch/?v=1079967619053322)
  + Request internet-enabled iPads for students: <http://coronavirus.schools.nyc/RemoteLearningDevices>
  + Resources for immigrant communities: <http://nyc.gov/immigrants/coronavirus>
* **If you are a pet owner affected by COVID-19 and need assistance**
  + call the NYC COVID-19 Pet Hotline 1-877-204-8821, 8 a.m. to 8 p.m., 7 days a week.
  + More info: <https://www1.nyc.gov/site/cau/animals/animal-welfare.page>
  + **Spread the word:** <https://twitter.com/nycemergencymgt/status/1253307767823175680?s=20>

**PROTECT AND PRESERVE OUR PUBLIC HOSPITALS AND HEALTH CARE**

* Added thousands of personnel to help our public hospitals
* Worked with the federal government to bring in military health care professionals
* Hundreds of thousands of regular deliveries of PPE into our public hospitals
* More community testing sites for hardest hit communities and for NYCHA residents

**EQUITY ACTION PLAN**

* Community Testing Sites Active
* TV, Radio, and Digital Ads, in 15 different languages, targeted to 88 hard-hit zip codes
* English/Spanish/Chinese Direct Mail to 3.4M homes

**GRASSROOTS OUTREACH**

* Bilingual robocalls to 1.1M people in hard-hit areas
* Tele-town halls faith leaders, webinars with commissioners and health officials
* Social media in 24 languages

**STRENGTHENING COMMUNITY HEALTH PROVIDERS**

* **Engaged 1,000+ small community-based medical practices**
* **Offering help with telemedicine trainings, billing support** 
  + Engagement with 250+ medical practices to ensure patients with chronic conditions are seeking appropriate level of care
  + Emphasizing proactive follow-up with patients, especially those with chronic conditions
* **City making calls to patients on behalf of practices in high need neighborhoods for wellness checks**

**FIGHTING FOR RENTERS**

* New Tenant Hotline Active: Call 311
* NEED: A Rent Freeze!
* NEED: State approval to pay rent with a security deposit
* NEED: State approval to allow tenants who miss rent to repay over 12 months
* NEED: State approval to extend the eviction moratorium 60 days beyond crisis

**TRACKING PROGRESS** - **3 INDICATORS**

* **People admitted to hospitals for suspected COVID-19**
  + 176 **DOWN** (227 as of April 21)
* **People currently in H+H ICUs for suspected COVID-19**
  + 786 **DOWN** (796 as of April 21)
* **Percentage of people tested who are positive for COVID-19**
  + Citywide: 30% **DOWN**(32% as of April 21)
* Public Health Lab: 52% **DOWN** (57% as of April 21)

*Data for Wednesday, April 22. Published at nyc.gov/coronavirus*

**ADDITIONAL RESOURCES**

* **Testing Sites Citywide for people most at risk**
  + Open to 1199 workers, health care workers, and residents over 65
  + Call 1-888-OneMED1 or go to onemedical.com and use the code NYCCARE30
* **Student Loan Debt Tips During COVID-19**
  + https://www1.nyc.gov/site/dca/consumers/Student-Loan-Debt-Tips-During-COVID19.page
* **FAQ for Pandemic Unemployment Benefits**
  + https://access.nyc.gov/faq-for-pandemic-unemployment-benefits/
* **Centralized COVID19 page for resources:**
  + Nyc.gov/coronavirus
* **Real-time COVID updates**
  + Text ‘COVID’ to 692692 (NYC-NYC) for real-time updates from NotifyNYC
  + Text ‘COVIDESP’ for updates in Spanish.
  + **Spread the word:**<https://twitter.com/NYCMayorsOffice/status/1246476120687398912>
  + English @notifynyc: https://twitter.com/NotifyNYC
  + Chinese @nnycchinese: https://twitter.com/NNYCChinese
  + Spanish @nnycspanish: <https://twitter.com/NNYCSpanish>
* **Confidentially self-report COVID19 status and symptoms**
  + Go to nyc.gov/cv19engagementportal
* **11,000 hotel rooms to help New Yorkers Quarantine**
  + If you’re a healthcare worker and need a hotel nycgov/covid19hotel
* **Free meals are available to every New Yorker at over 400 locations**
  + text ‘NYC FOOD’ or ‘NYC COMIDA’ to 877-877 for more.
  + Learn more: <http://schools.nyc.gov/freemeals>
  + Share: <https://twitter.com/NYCMayor/status/1247499166227533825>
  + View the full Twitter thread for translations in multiple languages: https://twitter.com/NYCImmigrants/status/1246096131680956417?s=20
* **For DACA Recipients**: For help renewing your application call ActionNYC at 1-800-354-0365 (we may even be able to help you out with the renewal fee.
* Share this resource: <https://twitter.com/NYCImmigrants/status/1247633689657454593>
* **Attention immigrant New Yorkers: Seek care without fear.**
  + Use of our health services related to #COVID19 will not be considered under the Public Charge rule and will not impact your ability to apply for a green card or citizenship.
  + More info: http://bit.ly/2ic6qcV
  + **Spread the Word:**<https://twitter.com/NYCHealthSystem/status/1251595115677790209?s=20>
* **Mayor’s Office of Immigrant Affairs Hotline**
  + If you have questions about immigration or how to access City services during the #COVID19 crisis
  + Call our hotline at 212-788-7654 from 9am to 5pm, Monday to Friday,
  + Email to [AskMOIA@cityhall.nyc.gov](mailto:AskMOIA@cityhall.nyc.gov)
  + **Spread the word:**<https://twitter.com/NYCImmigrants/status/1251196907914960904?s=20>
* **Skip the Trip to Access HRA:**  
    
  To help stop the spread of COVID-19, many HRA locations are consolidating until further notice. We are asking New Yorkers to do everything they can through #AccessHRA or by calling 311.
  + **Spread the Word**: <https://twitter.com/NYCDHS/status/1244720107365990401>
* **Volunteer, donate or partner with NYC:**nyc.gov/helpnow
* **Assistance for Organizations**
  + Including healthcare facilities, small businesses, non-profits and more
  + <https://www1.nyc.gov/site/helpnownyc/get-help/organizations.page>
* **Services for Domestic and Gender-Based Violence Survivors**
  + You are not alone. We understand home is not always safe.
  + For services visit nyc.gov/nychope
  + Call NYC’s 24-hour hotline at 1800-621-4673 or call 911 for emergencies
  + More Resources: <https://www1.nyc.gov/site/ocdv/get-help/resources-for-survivors-during-covid-19.page>
* **Freelancers in NYC:** If you're facing nonpayment issues, file a complaint:
  + **Learn more:** https://on.nyc.gov/34hE22g
* **It's ILLEGAL for stores to overcharge you.**
  + If you think a store excessively increased the price of items needed to prevent or limit the spread of or treat COVID19 you can:
    - file a complaint at http://on.nyc.gov/overcharge
    - call 311 and say “Overcharge.”
    - Learn more: <http://on.nyc.gov/39D7Pnj>
    - Share in multiple languages: [https://twitter.com/NYCImmigrants/status/1247192425061326852?s=20](https://cityhallmail.nyc.gov/owa/redir.aspx?C=0MvkAujzdvD4lejFwd2W0puLQjxb8LS8-amhkUPVMHGYNXs5WdrXCA..&URL=https%3a%2f%2ftwitter.com%2fNYCImmigrants%2fstatus%2f1247192425061326852%3fs%3d20)
* **New webpage full of resources for New Yorkers with Disabilities during COVID-19.** For information on Food/Supply Delivery, Social Security/Medicaid Benefits, Home Healthcare Services and more
  + visit: <https://www1.nyc.gov/site/mopd/resources/covid-19-resources-for-people-with-disabilities.page>
* **Donate money, medical supplies or Personal Protective Equipment  for front line workers**
  + <https://www1.nyc.gov/site/helpnownyc/give-help/donate.page>
* **Affected by COVID19? Find out what benefits you may qualify for and more**
  + English <https://access.nyc.gov/coronavirus-covid-19-updates/>
  + More resources are here as well: <https://www1.nyc.gov/site/helpnownyc/get-help/individuals.page>
* **Has your financial situation changed due to #COVID19**?

NYC Financial Empowerment Center counselors are available to support you over the phone with free financial counseling – it’s secure and confidential.

* + Book an appointment at http://nyc.gov/TalkMoney
* **Mental Health Support New Yorkers Can Access While Staying Home**
  + Resources and a 24/7 hotline at nyc.gov/nycwell
  + A free resource guide for all New Yorkers as well as services tailored to the needs of aging New Yorkers, veterans, students and young people, and people harmed by violence, crime or abuse : <https://thrivenyc.cityofnewyork.us/mental_health_support_while_home>
* **Stop the spread of misinformation about COVID19 and stand against stigma.**
  + If you have been harassed or discriminated against due to race, national origin, age, or disability, contact NYC Commission on Human Rights by calling 311.
  + Call 911 if you are a victim of or witness a hate crime.
  + Head to http://nyc.gov/stopcovidhate
  + Spread the word: <https://twitter.com/NYCImmigrants/status/1247554639874097153?s=20>
* **Many city services are available to all New Yorkers no matter what your immigration status is and regardless of your ability to pay.**
  + Visit the Mayor’s Office of Immigrant Affairs’ COVID-19 resource guide for immigrant communities during the COVID-19 pandemic
  + Information is available in multiple languages: nyc.gov/immigrants/coronavirus
* **To access SNAP online ordering**
  + Go to<https://www1.nyc.gov/site/hra/help/snap-online-shopping.page>
* **COVID-19 Resources for NYCHA residents**
  + Go to [http://on.nyc.gov/nycha-covid-19-resources](https://cityhallmail.nyc.gov/OWA/redir.aspx?C=eHtcYPghJyNKhdZaNz8hE0p7GIJVxigEEnXoVdAdTWx-uceg0NvXCA..&URL=http%3a%2f%2fon.nyc.gov%2fnycha-covid-19-resources)
* **If you believe an employer is violating either existing labor laws or recently issued executive orders:**
  + Contact 311 or the New York State Attorney General at (212) 416-8700 or Labor.Bureau@ag.ny.gov to report them.
  + Learn more: <https://www1.nyc.gov/site/dca/workers/worker-rights.page>
* **Learn more about COVID-19, or coronavirus, in American Sign Language**.
  + Share this video to remind New Yorkers to make a plan, gather supplies, and stay informed with @NotifyNYC: <https://twitter.com/nycemergencymgt/status/1245797559572062210?s=20>
* **NYC Food Delivery Driver Portal**  
  The City of New York is hiring licensed TLC drivers to deliver food to New Yorkers in need during the COVID-19 crisis.
  + Learn more or Sign up:  
    <https://cv19engagementportal.cityofnewyork.us/#/display/5e7634997ad67502161607c2>
* **We've released a Work from Home Toolkit to help New Yorkers make the most of working from home**.
  + **Check it out**<https://www1.nyc.gov/assets/cto/#/toolkit/working-from-home>
  + **Spread the word:** <https://twitter.com/NYC_CTO/status/1251138741906915329>
* **DOE Graphics Library**
  + A collection of graphics on the DOE's recent announcements that can be shared with families and educators, in all 9 DOE languages.
  + <https://infohub.nyced.org/in-our-schools/translations/graphics-library>
* **Remote Learning:**
  + You can request to have an internet-enabled device delivered to your home
  + Fill out a device request form at coronavirus.schools.nyc/RemoteLearningDevices or call 311 for support
  + For more information about remote learning, activities for students, and technical support go to schools.nyc.gov/LearnAtHome